

# IT Business Analyst

Commercial Poland

## The Opportunity We Offer:

We are looking for a Business Analyst who will join our pre-sales team and support the delivery of cutting-edge, highly scalable enterprise software embedded with knowledge technologies, machine learning, deep learning, NLP, open source intelligence on top of a cloud agnostic, serverless architecture. We are looking for a natural leader, technology savvy, with a passion to disrupt the digital transformation industry.

## Skills and Attributes for Success:

- A self-starter, independent-thinker, curious and creative person with ambition and passion
- Strong critical thinking and problem-solving skills, and ability to think "outside the box"
- Strong customer interaction, organizational and time management skills, including facilitation skills to lead requirements workshops
- Ability to understand business functionality and translate it into application requirements
- Analytical skills to critically evaluate the information gathered from multiple sources, reconcile conflicts, decompose high-level information into details
- Ability to abstract up from low-level information to a more general understanding, distinguish presented user requests from the underlying true needs, and distinguish solution ideas from requirements
- Confident and comfortable interacting with stakeholders from multiple geographies
- Ability to multi-task multiple initiatives with rapidly changing priorities
- Ability to work with the vast array of information and to cope with rapidly changing information
- Demonstrate flexibility and adaptability by being willing to tackle any project task required

## Key Responsibilities:

- Collaborate with customers and prospects to identify, collect, and analyze customer requirements in order to design and deliver successful technology solutions
- Craft and maintain project artifacts documenting scope, solution design and training materials as required
- Develop, analyze, prioritize, and organize functional, and/or system requirement specifications, including features, user stories, acceptance criteria, data modelling, and interface mapping, system architecture diagrams, and flowcharts which can be easily followed by developers and QA team
- Validate suggested solutions to ensure quality and conformance to customer requirements
- Participate in transitioning the requirements to the product owners, developers, quality engineers and support, and ensure understanding of the requirements and their realization, throughout the engagements, up to system delivery to the clients
- Support the transition of implemented solutions to production, business line operational and customer service teams for long term maintenance and support
- Communicate status of work to the appropriate parties, escalating risks as needed where items may not be delivered on time and may lead to project delay

## Qualifications:

University degree in computer science, math, physics, engineering or related area  
5+ years of proven Business Analysis for critical IT projects, including requirements elicitation, technical design documentation, testing support and production implementation activities

Working familiarity with BABOK required, CBAP and/or equivalent BA certification will be an advantage

Knowledge of process modelling and UML, experience with using CASE tools - like Enterprise Architect - a bonus

Knowledge and understanding of software development and testing methodologies, waterfall and Agile methodologies, familiarity with SAFe

Familiarity with programming (python, SQL), understanding of ETL framework and ETL tools (Informatica, Ab Initio etc)

Experience with the following systems: JIRA, Confluence, Microsoft Office, GSuite

Business knowledge of Finance, Compliance, Health Domains will be an advantage

We Offer:

A high-impact role in an incredibly fast-paced growth environment

Possibility to work with all the modern technologies, AI, machine learning

Opportunity to work with leading global enterprises in multinational teams

A competitive remuneration package

Stable work based on employment contract

Flexible and remote friendly working environment

Who We Are:

BlackSwan Technologies is reinventing enterprise software through Agile Intelligence for the Enterprise – a fusion of data, artificial intelligence, and cloud technologies that provides unparalleled business value. Our multi-tiered enterprise offerings include the award-winning platform-as-a-service, ELEMENT<sup>ai</sup>, which enables organizations to build enterprise AI applications at scale for any domain quickly and at a fraction of the cost of alternatives. BlackSwan and its global partners also provide industry-proven applications that are ready-made and fully customisable for rapid ROI. These offerings are generating billions of dollars in economic value through digital transformation at renowned global brands. The private company maintains gravity centers in the UK, Europe, Israel, the US, and Sri Lanka.  
[www.blackswantechnologies.ai](http://www.blackswantechnologies.ai)

Equal Opportunities:

At BlackSwan Technologies, we prioritize diversity. We celebrate difference and embed it into every aspect of our workplace, from our community to our product. BlackSwan Technologies is proud and committed to providing equal opportunity employment to all individuals regardless of race, color, religion, sex, sexual orientation, citizenship, national origin, disability, Veteran status, or any other characteristic protected by law. In addition, BlackSwan Technologies will accommodate individuals with disabilities or a special need.

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