

# Business Analyst Team Lead

Commercial Germany

## The Opportunity We Offer:

We are looking for an IT Business Analysis - Team Lead, who will join our ranks, and lead by example a growing team of Business Analysts within the global Digital Transformation department. The role is instrumental in the delivery of cutting-edge, highly scalable enterprise software embedded with knowledge technologies, machine learning, deep learning, NLP, open source intelligence on top of a cloud agnostic, serverless architecture. We are looking for a natural leader, technology savvy, with a passion to disrupt the digital transformation industry.

## Skills and Attributes for Success:

- Strong leadership skills, able to motivate, provide guidance and encourage strategic thinking and innovation

- A self-starter, independent-thinker, curious and creative person with ambition and passion

- Strong critical thinking and problem-solving skills, and ability to think “outside the box”

- Strong customer interaction, organizational and time management skills, including facilitation skills to lead requirements workshops

- Ability to understand business functionality and translate it into application requirements

- Analytical skills to critically evaluate the information gathered from multiple sources, reconcile conflicts, decompose high-level information into details

- Ability to abstract up from low-level information to a more general understanding, distinguish presented user requests from the underlying true needs, and distinguish solution ideas from requirements

- Confident and comfortable interacting with stakeholders from multiple geographies

- Ability to multi-task multiple initiatives with rapidly changing priorities

- Ability to work with the vast array of information and to cope with rapidly changing information

- Demonstrate flexibility and adaptability by being willing to tackle any project task required

## Key Responsibilities:

- Lead by example a group of 5-10 Business Analysts

- Coordinate and supervise activities of the business analysts, providing guidance and setting the standards

- Collaborate with customers and prospects to identify, collect, and analyze customer requirements in order to design and deliver successful technology solutions

- Craft and maintain project artifacts documenting scope, solution design and training materials as required

- Develop, analyze, prioritize, and organize functional, and/or system requirement specifications, including features, user stories, acceptance criteria, data modelling, and interface mapping, system architecture diagrams, and flowcharts which can be easily followed by developers and QA team

- Validate suggested solutions to ensure quality and conformance to customer requirements

- Participate in transitioning the requirements to the product owners, developers, quality engineers and support, and ensure understanding of the requirements and their realization, throughout the engagements, up to system delivery to the clients

Support the transition of implemented solutions to production, business line operational and customer service teams for long term maintenance and support

Communicate status of work to the appropriate parties, escalating risks as needed where items may not be delivered on time and may lead to project delay

### Qualifications:

University degree in computer science, math, physics, engineering or related area

7+ years of proven Business Analysis for critical IT projects, including requirements elicitation, technical design documentation, testing support and production implementation activities

3+ years of experience in managing a team of Business Analysts and leading business analysis efforts of large enterprises during complex digital transformation projects

Prior experience working for Big 4 will be an advantage

Working familiarity with BABOK required, CBAP and/or equivalent BA certification will be an advantage

Knowledge of process modelling and UML, experience with using CASE tools - like Enterprise Architect - a bonus

Knowledge and understanding of software development and testing methodologies, waterfall and Agile methodologies, familiarity with SAFe

Experience with python and SQL, understanding of ETL framework and ETL tools (Informatica, Ab Initio etc)

Experience with the following systems: JIRA, Confluence, Microsoft Office, GSuite

Business knowledge of Finance, Compliance, Health Domains will be an advantage

### We Offer:

A high-impact role in an incredibly fast-paced growth environment

Possibility to work with all the modern technologies, AI, machine learning

Opportunity to work with leading global enterprises in multinational teams

A competitive remuneration package

Stable work based on employment contract

Flexible and remote friendly working environment

### Who We Are:

BlackSwanTechnologies.ai is a uniquely positioned data science and Intelligence insights product company. We enable the creation of enterprise level AI empowered Business Applications to data intensive organisations, that impact both top line and bottom line.

We are building a knowledge-based Digital Transformation platform (ELEMENT), and the world's first Cloud AI Operating System (CAIOS), which, without much fuss, are already serving some of the world's leading financial brands.

Our advantage is an unbelievable blend of human assets, data science, software engineering, and cloud capabilities that rattles the foundations of a starved industry.

To help you succeed, we provide a supportive environment that fosters collaboration between teams and team members, where learning and professional growth is considered a key part of your success, and of ours. We offer a flexible work environment.

Apply