

# Technical Delivery Lead

Delivery Poland

BlackSwan Technologies is forming a group that will spearhead the delivery of our engagements. We are seeking a group of select few natural leaders, technology savvy, delivery experts, with a passion to disrupt digital transformation. These individuals will own the successful delivery of cutting-edge, highly scalable, mission critical, enterprise software embedded with the future of knowledge technologies, Composite AI, and open source intelligence on top of a cloud agnostic, serverless architecture.

If you are a seasoned professional able to demonstrate strategic thinking, strong work ethics and business results orientation, coupled with strong delivery acumen, excellent communication and negotiation skills, leadership by example, and exceptional problem-solving capabilities, you have found your match.

## Responsibilities:

- Lead engagements with massive multinational organizations - Be the Technical, Functional and Non-Functional SME and primary point of contact for the client(s) throughout the engagement life-cycle

- Become a trusted advisor, by maintaining expert knowledge of the software, and the customer business, with the ability to identify risks, issues, impacts and recommend end-to-end solutioning throughout the engagement lifecycle

- Represent the Delivery organization in new engagements scoping, enforcing delivery strategy and planning

- Facilitate strategic conversations with clients to identify and explore opportunities, promote synergies and overcome challenges

- Facilitate the escalation of critical issues and assist in value-based issues prioritization

- Oversee tracking aspects of engagement delivery from inception to BaU, and improve the ways of working, in close collaboration with the Project Manager (which owns the engagement governance)

- Oversee and ensure adherence to all QA processes and offer SME acumen during Internal and client acceptance testing and defect triages

- Ensure measurable customer satisfaction through successful delivery of defined scope

## Requirements:

- Bachelor's/Master's Degree in Computer Science, Engineering, IT, Mathematics, or comparable field preferred

- 3+ years of experience successfully leading delivery/implementation efforts for enterprise-scale software development products/projects from concept to launch in a delivery/tech-lead role, or similar

- 4+ years of proven experience with mission critical projects/programs in a software/platform architect/devops/engineering/similar role, with highly advanced technical knowledge in assigned specialism

- 2+ years In depth cloud experience with AWS, Azure and/or GCP

- Functional knowledge of programming/scripting languages, such as JavaScript, PowerShell, Python, Bash, SQL, .NET, Java, PHP, Ruby, PERL, C++, R, etc. Hands on experience with Gremlin, SPARQL and GraphQL is highly desirable

- Ability to learn new technologies fast, work independently and multi-task to meet deadlines

Proven Agile experience using Jira, Confluence  
Business knowledge of Finance, Compliance, Health Domains is highly desirable  
People who speak their mind

#### We Appreciate Those Who Have:

Excellent understanding of large enterprises, in particular Financial Institutions, their ecosystem, constraints, and business drivers

People leadership, good interpersonal skills and ability to influence senior stakeholders, internal and external, through trustworthiness, comprehensive communication and diplomacy skills

Experience of working with multi-disciplinary teams and ability to manage and lead outside of reporting lines

Strong Technical knowledge and experience in delivering software / platform engineering solutions, providing extensive technical advice and managing user requirements and process and standards maintenance

Strong work ethics, service mindset and, excellent people skills

Desire to proactively drive change in a fast-paced environment

Desire to solve a problem once so it will never repeat

Ability to simplify complex issues communication to stakeholders but go into the finest details when working with the team

Strong understanding of version control systems (Git / codecommit) and application lifecycle management

Highly proficient with IaC and Configuration Management tooling (Terraform, Ansible, Puppet, Chef)

Strong understanding of CI/CD pipelines

Experience working with Kubernetes, microservice architectures

Experience with ECS, Fargate, S3, RDS

#### We Offer:

A high-impact and high-profile role in an incredibly fast-paced growth environment

Possibility to master cutting edge technologies, AI, deep learning, NLP, Serverless, Cloud Native, and more

Opportunity to lead multinational teams in engagements with some of the worlds largest global enterprises

A competitive remuneration package

Stable work based on employment contract

Flexible and remote friendly working environment

#### Who We Are:

BlackSwan Technologies is reinventing enterprise software through Agile Intelligence for the Enterprise – a fusion of data, artificial intelligence, and cloud technologies that provides unparalleled business value. Our multi-tiered enterprise offerings include the award-winning platform-as-a-service, ELEMENT, which enables organizations to build enterprise AI applications at scale, for any domain, quickly and at a fraction of the cost of alternatives. BlackSwan and its global partners also provide industry-proven applications that are ready-made and fully customisable for rapid ROI. These offerings are generating billions of dollars in economic value through digital transformation at renowned global brands. The private company maintains gravity centers in the UK, Germany, Poland, Israel, the US, and Sri Lanka.

[www.blackswantechnologies.ai](http://www.blackswantechnologies.ai)

### Equal Opportunities:

At BlackSwan Technologies, we prioritize diversity. We celebrate difference and embed it into every aspect of our workplace, from our community to our product. BlackSwan Technologies is proud and committed to providing equal opportunity employment to all individuals regardless of race, color, religion, sex, sexual orientation, citizenship, national origin, disability, Veteran status, or any other characteristic protected by law. In addition, BlackSwan Technologies will accommodate individuals with disabilities or a special need.

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