

Head of DevOps

Technologies Israel

BlackSwan Technologies an award winning international start up is looking for an experienced and hands on Head of DevOps to hit the ground running and lead our DevOps team. In this position, you will continue to build and grow our DevOps team, set direction and strategy for building and constructing our production and development environments, and comprehensive CI/CD solutions in order to support the massive growth of BlackSwan. You will support large scale production environments and work closely with our Engineering team.

The Head of DevOps will be expected to instil best in class processes and measurements to drive quality and performance across our organization. You should be able to bring together teams with different skillsets to achieve a cohesive vision for delivering high performing and scalable cloud environment. You and your team will manage complex systems using state-of-the-art DevOps tooling and technologies, build automated deployment and testing environments to enable rapid innovation cycles, and continuously improve the security and resilience of our cloud based platform.

Responsibilities

The Cloud Operations team focuses on maintaining of our complex multi cloud based dev, pre-production and production environments in order to preserve our platform availability and reliability.

Operate, configure and development of CI/CD pipelines, monitoring systems, automation processes, and tools that serves our Cloud platform and our entire R&D organization.

Build and develop our DevOps roadmap.

Research and implement both new and best DevOps practices and processes including automation, CI/CD and service discovery.

Own multiple and consistent environments (Development, Test, Production QA and Production).

Collaborate with R&D by leading and releasing new features and services to production at the highest quality.

Work with Developers, SRE and Automation Engineers to architect solutions that increase efficiency, scale, reliability and observability across BlackSwan's architecture.

Enforce security principles and practices as needed.

Managing the entire DevOps group incident and ticketing system operation, including triage and investigation of issues and requests.

Lead a growing team of DevOps Engineers, including hiring and mentoring of new engineers in various locations.

Work closely with the R&D engineering teams, product owners, architects, and PMs

Requirements

3+ years of experience in a lead/management role of a large team or 2+ years managing team leaders.

5+ years of experience with DevOps and cloud technologies.

Strong expertise with AWS and Azure is required and other cloud technologies is a plus.

Deep technical experience with multi-hybrid public cloud services, migration, and cost optimization. Experience with modern cloud ops tools like Kubernetes

API programming and integration

Experience with continuous integration / continuous delivery and collaboration tools such as Git, Jenkins, Ansible, Jira, Confluence, Artifactory and PagerDuty
Experience with logging and monitoring technologies and services.

Strong approach to automate away from manual efforts.

Ability to manage multiple projects of varying scopes concurrently.

Experience in managing globally distributed teams and managing of team leads.

Ability to quickly grasp new concepts and technologies and adapt to changes and demands in a fast-paced, dynamic environment

Lead, grow and inspire the cloud infrastructure engineering teams, while building strong ownership and accountability within the team and management layer as the business and product complexity grows at rapid pace

Excellent communication skills; able to clearly and concisely communicate with team members and executives

Bachelor's degree in a technical discipline, Information Systems Technology or Computer Science.

Apply

Who We Are:

BlackSwan Technologies is reinventing enterprise software through Agile Intelligence for the Enterprise a fusion of data, artificial intelligence, and cloud technologies that provides unparalleled business value. Our multi-tiered enterprise offerings include the award-winning platform-as-a-service, ELEMENT^{ai}, which enables organizations to build enterprise AI applications at scale for any domain quickly and at a fraction of the cost of alternatives. BlackSwan and its global partners also provide industry-proven applications that are ready-made and fully customisable for rapid ROI. These offerings are generating billions of dollars in economic value through digital transformation at renowned global brands. The private company maintains gravity centres in the UK, Europe, Israel, the US, and Sri Lanka.
www.blackswantechnologies.ai

Equal Opportunities:

At BlackSwan Technologies, we prioritize diversity. We celebrate difference and embed it into every aspect of our workplace, from our community to our product. BlackSwan Technologies is proud and committed to providing equal opportunity employment to all individuals regardless of race, color, religion, sex, sexual orientation, citizenship, national origin, disability, Veteran status, or any other characteristic protected by law. In addition, BlackSwan Technologies will accommodate individuals with disabilities or a special need.